

Reflection

Ultimately, there are many things to consider, not just the standard model of care. The healthcare team should have listened to the parents more intently. Although the healthcare team had to provide care in a rapid manner, they should have taken time to make sure the parents understood the urgency of their actions. The parents were not given autonomy in the decision-making process. It is understandable why they did not trust the healthcare team. The situation created a barrier between the parents and healthcare team. Without established trust, the line of communication was lost. The parents were concerned about the long-term effects on their child, including prolonging a poor quality of life, financial cost of lifelong care, and the availability of the special care required.

The inter-professional care team provided assistance with getting Medicaid, which saved the parents from bankruptcy. The family had deep concerns about not being able to leave the country with their child. They were under the impression that they would not be allowed to do so. However, the healthcare team arranged for the family to go outside the country for three months. These are prime examples of how the inter-professional care teamwork hand in hand to help clients.

The parents lost contact with the healthcare team afterwards. Ultimately, the parents' cultural beliefs were stronger than western beliefs. The case study shows the need for inter-professional care, cultural competence, autonomy, and trust. Parents should be heard and listened to intently. They should be well informed and given the chance to voice their concerns, which would open a clear communication line. Educating healthcare workers on cultural competence would build a better understanding of beliefs, leading to common ground and trust. Perhaps the most important thing is autonomy. A parent should reserve the right to make healthcare decisions on behalf of their child. The healthcare provider should provide information on the condition, long term prognosis, and care plan for the child. The parent reserves the right to decide what is best for their child.

